

LORENZO

WELCOME HOME



WELCOME GUIDE 2022





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Be sure to scan the QR code below to access and review the Lorenzo Resident Handbook!



MEET YOUR COMMUNITY MANAGER



MARY ALLEN
General Manager

Greetings!

On behalf of the entire Lorenzo team, we are excited to welcome you to your new home!

As you quickly discover, the Lorenzo is a massive community with state-of-the-art amenities at every corner. This guide was designed to help you navigate the property and settle into your new apartment.

Moving is never easy, but the Lorenzo team is here to support you. We have several fun events planned to introduce you to life at the Lorenzo! Whether you're into gaming, fitness, movies, or simply free food, we've got you covered!

We're committed to creating an environment where students thrive academically, pursue their passions, and build friendships that will last a lifetime.

Again, welcome home! We are looking forward to an amazing year!

Sincerely,

Mary Allen
General Manager
The Lorenzo

SOCIAL MEDIA



facebook.com/lorenzoapts



instagram.com/lorenzoapts



[snapchat | lorenzonearusc](https://snapchat.com/lorenzonearusc)



FOLLOW US ON OUR SOCIAL MEDIA FOR UPDATES ON CURRENT EVENTS, RENEWAL SPECIALS, & MORE!

STEP 1: UNIT INSPECTION



Lorenzo

MOVE IN/MOVE OUT ITEMIZED STATEMENT

Resident Name	Initial Inspection Date	Initial Inspection By	Move-In Date
Apartment Number & Building (or 2011A2)	Final Inspection Date	Final Inspection By	Move-Out Date

The condition of these premises is clean, undamaged, in good working order and adequate for customary use unless otherwise noted hereon. Use codes and comments to describe exceptions. Cross out items not applicable.

CODES: NCC - Needs complete cleaning • REP - Replace • SC - Needs spot cleaning • SP - Needs spot painting
RFR - Needs repair • PT - Needs painting • SCR - Scratched • CLN - Clean • NEW - New • APPL - Appliance in apt.

KITCHEN	MOVE-IN INSPECTION	INITIAL INSPECTION (RESIDENT'S OPTION)	FINAL INSPECTION
Ceiling			
Walls			
Floors			
Counter Top			
Sink/Faucets			
Drains/Disposal			
Cabinets/Doors			
Shelves/Drawers			
Under Sink			
Electric Fixtures			
Light Bulbs			
STOVE/OVEN	MOVE-IN INSPECTION	INITIAL INSPECTION (RESIDENT'S OPTION)	FINAL INSPECTION
Stove - Outside			
Burners			
Drip Pans			
Vent			
Timer/Controls			
Oven Racks			
Broiler Pan			
Light			
REFRIGERATOR	MOVE-IN INSPECTION	INITIAL INSPECTION (RESIDENT'S OPTION)	FINAL INSPECTION
Inside (all parts)			
Outside			
DISHWASHER	MOVE-IN INSPECTION	INITIAL INSPECTION (RESIDENT'S OPTION)	FINAL INSPECTION
Inside (all parts)			
Outside/Controls			
COMMON AREA	MOVE-IN INSPECTION	INITIAL INSPECTION (RESIDENT'S OPTION)	FINAL INSPECTION
Walls			
Ceiling			
Windows			
Screens			
Blinds			
Flooring			
Television			
Couch			
Love Seat			
Coffee Table			
Dining Table			
Dining Chairs (4)			
Satellite Receiver			

BEDROOM	MOVE-IN INSPECTION	INITIAL INSPECTION (RESIDENT'S OPTION)	FINAL INSPECTION
Walls			
Ceiling			
Windows/Screens			
Blinds			
Flooring			
Desk			
Desk Chair			
Mattress			
Bed Frame			
Bedroom Door/Lock			
Chin Door			
Satellite Receiver			
BATHROOM	MOVE-IN INSPECTION	INITIAL INSPECTION (RESIDENT'S OPTION)	FINAL INSPECTION
Walls			
Flooring/Tile			
Counters			
Sink/Faucet & Drain			
Bathtub			
Towel Rack			
Light Fixtures			
Mirror			
PATIO	MOVE-IN INSPECTION	INITIAL INSPECTION (RESIDENT'S OPTION)	FINAL INSPECTION
Table			
Chairs (2)			

According to state law:

Any security shall be held by the landlord for the tenant who is party to the lease or agreement. The claim of a tenant to the security shall be prior to the claim of any creditor for the landlord. (Civil Code Section 1950.5(d))
According to Civil Code Section 1950.5(b), the security deposit may be used by the owner for any purpose, including, but not limited to, any of the following:

- (1) The compensation of a landlord for a tenant's default in the payment of rent.
- (2) The repair of damages to the premises, exclusive of ordinary wear and tear caused by the tenant or by a guest or licensee of the tenant.
- (3) The cleaning of the premises upon termination of the tenancy necessary to return the unit to the same level of cleanliness it was in at the initiation of the tenancy. The amendments to this paragraph enacted by the act adding the sentence shall apply only to tenancies for which the tenant's right to occupy begins after January 1, 2003. (Amendment underlined)
- (4) To remedy future defaults by the tenant in any obligation under this rental agreement to restore, replace, or return personal property or appliances, exclusive of wear and tear, if the security deposit is authorized to be applied thereto by the rental agreement.

From the time of the initial inspection until the termination of the tenancy, the tenant may remedy the deficiencies identified in the initial inspection, in a manner consistent with the rights and obligations of the parties under the rental agreement, in order to avoid deductions from the security deposit. The law allows the Owner/Agent to use the security deposit for legal deductions itemized in this statement that are not corrected by the Resident prior to the termination of the tenancy or that were not identified due to the presence of the Resident's possessions during the time of the initial inspection. It also allows Owner/Agent to use the security deposit to correct any damages that occur to the unit/property between the time of the initial inspection and the termination of the tenancy. A final itemized statement will be sent to you within 3 weeks of the termination of your tenancy.

Resident Name (Print)	Signature	Date
Owner/Agent (Print)	Signature	Date
Initial Inspection:		
Owner/Agent (Print)	Signature	Date
Final Inspection:		

Once you have made your way to your new home, please take some time to inspect your unit and fill out the Move In/Move Out Itemized Statement we provide you when you pick up your keys. This is to help us ensure your unit meets Lorenzo standard. After this form is complete, please drop it off at Resident Services within 48 hours of your move in.

Items noted on this list are for future reference during move-out only.

Please submit a service request for any items that require immediate attention.

STEP 2: SERVICE REQUESTS

Our team of maintenance professionals will be here to assist you for both regular and emergency maintenance issues.

The screenshot shows the Lorenzo website interface. At the top, there is a navigation bar with the Lorenzo logo, a 'LIVE HELP' chat button, and links for 'RESIDENTS' and 'PARENTS'. Contact information for the Residents Line (213-234-5700) and a 'NOW LEASING' number (213-863-4307) is displayed. Below the navigation bar are buttons for 'APPLY NOW', 'SCHEDULE A TOUR', 'WEB COUPON', and 'REQUEST INFO'. The main content area is titled 'Residents Page' and features two primary actions: 'RESIDENT PORTAL' (with a globe icon) and 'PAY RENT ONLINE' (with a dollar sign icon). The 'RESIDENT PORTAL' section lists services like Work Orders, Pay by Check, and Petting. Below this is a login form with fields for 'User Name' and 'Password', and a 'Sign-In' button. The 'Service Issue' section contains dropdown menus for 'Appliance', 'Clothes dryer', and 'Dryer does not work properly', followed by a text area for 'Please provide more detail, if needed.' Below that is the 'Unit Access' section with radio buttons for 'Has your pet information changed?' and 'Has your alarm code changed?', and a text area for 'Entry Notes'. At the bottom is a green 'Submit Service Request' button.

STEP 1

Go to **thelorenzo.com**

Click on **RESIDENTS** at the top of the page and proceed to the **RESIDENT PORTAL**.

STEP 2

Input your **Username** and **Password** for the **Resident Portal**. Your login will be set up for you on move-in day. If you are having issues accessing your account or do not have an account, please contact **Resident Services** at 213.234.5700.

STEP 3

Once you're in the portal, you will see a **"SERVICE REQUEST"** button. Proceed and fill out the necessary information for your work order request.

STEP 4

After you have filled out the forms, click on **Submit Service Request** and you're done!

INTERNET & TV

PROVIDED BY 



**BAI CONNECT TECH
DIRECT OFFICE PHONE
NUMBER**
213.514.5790



**24/7 BAI CONNECT
TECH SUPPORT
HOTLINE**
877.446.7462

HOW DO I GET ONLINE?

What you'll need to sign up for internet:

- A valid email address
- Your unit number



- Scan the QR code above. This will take you to baiconnect.com/Lorenzo.
- Fill out the form to register. You will receive an email confirmation containing the password for logging on.
- Connect to "Lorenzo Resident" Wi-Fi network in your device's settings.
- When you connect for the first time, please use a device with a web browser, such as a computer or phone.
- Open a web browser, or new window in your web browser. You will be redirected to a splash page to review and acknowledge the Terms of Service and Acceptable Use Policy.



BAI CONNECT TECH DIRECT OFFICE HOURS

**BAI Connect Tech Direct is your onsite technical support located by the package room.
Monday - Friday 11:30 AM-8PM**



MY INTERNET IS HAVING ISSUES. WHAT SHOULD I DO?

**Please call the BAI Connect Support Line at
213.514.5790 or email
lorenzoITsupport@baiconnect.com**



MY TELEVISION IS HAVING ISSUES. WHAT SHOULD I DO?

**Please call the BAI Connect Support Line at
213.514.5790 or email
lorenzoITsupport@baiconnect.com**



CAN I GET MY OWN MODEM/ROUTER?

No, you can not add your own modem/router at any time.

Have Family and friends that need WiFi?

Have them use the Lorenzo Guest network! The password is "#WELCOME123#". They will need to accept the Terms and Conditions and will be timed out after 4 hours of use.

PARKING



Our residents can purchase onsite parking in the Lorenzo parking garage. The community's parking garage is for motor vehicles belonging to residents and their guests, on-site staff and company vehicles. Residents are provided with adequate decals and parking space assignments. Any parking spots designated as being intended for "Future Resident" are reserved for their respective vehicles. Any vehicles discovered to be illegally or improperly parked may be towed at the owner's expense without notice or warning.

Guests and Residents are required to abide by all posted parking signage in the parking garage, alleys, and entry ways. When parking, be aware of any specific parking restrictions and posted parking signage. Use of parking garage space may be restricted in certain areas for designated emergency use, clearance for community dumpsters, temporary event use or maintenance use.

**GUEST PARKING IS AVAILABLE
\$5 a day or \$20 for overnight**

*Guests are not permitted to enter or park their vehicles
in the resident parking garage.*

**PARKING REGISTRATION WILL RESUME ON
MONDAY, AUGUST 22ND.**

ACTIVE BUILDING

GET UPDATES AND MORE!

Active Building is the social hub for all things Lorenzo! Prior to move-in, you will receive an email notification similar to the screenshot below walking you through set-up. Through Active Building, you can get the latest updates on news, special announcements, and all events. Use this portal to give us your valuable feedback regarding your experiences while you're here.

Welcome to our community portal!

We are pleased to introduce a private, online service exclusively for The Lorenzo!

Hello New Resident!

In addition to receiving important updates and information such as messages and announcements from management and maintenance/service requests and updates, the service provides you with a wide set of community tools including a marketplace, a building-wide message wall, neighborhood discounts and continuously updated information about the building and the neighborhood. Register as soon as possible and become part of the The Lorenzo community!

Thank you,
The Lorenzo team

[Click Here to Get Started!](#)

Messaging System
Receive important updates from your on-site staff, and respond to them directly!

THE LORENZO COMMUNITY ▾ GROUPS ▾ DASHBOARD ▾

Post updates in the Community
Share something with your neighbors

Announcements
Get any 20oz beer for the price of just the 12oz size - every Monday through Friday 4pm-8pm!

COURTESY PATROL
Dear Residents, Donnie T is going out of service until 1:00 PM due to cleaning. We apologize for inconvenience. Have a great day.

ACTIVE FITNESS
Share the stress off Residents, join KACTIVELA for DANCE, YOGA, SWEAT tonight at 8pm-9pm you have!

THOMAS VRIENS
Currently Gate 3 at the USC campus is temporarily closed for construction until further notice. Pick up and drop off will be at Gate 4 on Harnett Street. We will provide updates as we receive them. If you have any questions please call Lorenzo Cleaning Partner at 313.333.3333.

Check the Announcements section for promotions, specials, and more!

Check the feed to find out about important announcements regarding internet, maintenance, and resident services. We'll also post announcements regarding events and Active Fitness classes.



COMMUNITY REWARDS

stay.play.

Get Rewarded



Complete
Challenges



Collect
Points



Earn
Rewards



Celebrate
You

Start Playing so you can Start Spending

Log onto Communityrewards.me

Download the app and start earning points today!
Your points can be redeemed for giftcards.

communityrewards.me | facebook.com/CommunityRewards.me | [@communityrewards](https://twitter.com/communityrewards)



Download on the
App Store

Available on
Google play

PAYING RENT

USE YOUR RESIDENT PORTAL TO PAY RENT CONVENIENTLY ONLINE!

The screenshot shows the Lorenzo website interface. At the top, there is a navigation bar with the Lorenzo logo, a 'LIVE HELP' chat icon, and tabs for 'RESIDENTS' and 'PARENTS'. Contact information for the Residents Line (213-234-5700) and a 'NOW LEASING' number (213-863-4307) is displayed. A menu bar includes links for HOME, PHOTOS, AMENITIES, RATES, LOCATION, INFORMATION, and TESTIMONIALS. Below this are buttons for 'APPLY NOW', 'SCHEDULE A TOUR', 'WEB COUPON', and 'REQUEST INFO'. The 'RESIDENTS PAGE' section features two main tiles: 'RESIDENT PORTAL' with a globe icon and a list of services (Work Orders, Pay by Check, Policies, Resident Handbook), and 'PAY RENT ONLINE' with a dollar sign icon and a 'Click here to pay your rent online today!' link.

Account Snapshot

Current Amount Due (Includes past due)

\$0.00

Make a Payment

Set Up Recurring Payments

Make a One-Time Payment

Add New Payment Account

Amount to Pay: Other Amount

Current Amount Due (Includes Past Due)

STEP 1

Go to **thelorenzo.com**

Click on **RESIDENTS** at the top of the page and proceed to the **RESIDENT PORTAL**.

STEP 2

Sign into your **Real Page** account and click on **"MAKE A PAYMENT"**.

You will need to input your **Username** and **Password** for the **Resident Portal**, which will be set up for you on move-in day. If you are having issues accessing your account or do not have an account, please contact **Resident Services**.

STEP 3

Click on **"ADD NEW PAYMENT ACCOUNT"** which will take you to different payment options.

Credit Card Payment Options

The screenshot displays the Lorenzo online portal interface. At the top, there is a navigation bar with the Lorenzo logo and icons for Dashboard, My Home, My Profile, and My Community. Below this is a secondary navigation bar with buttons for Payments, Service Requests, Reservations, and My Lease Info. A third navigation bar includes links for Account History, Pay Rent Online, Recurring Payments, and Saved Payment Accounts. The main content area is split into two columns. The left column, titled 'Account Snapshot', shows the 'Current Amount Due (includes past due)' as '\$0.00' and features two green buttons: 'Make a Payment' and 'Set Up Recurring Payments'. The right column, titled 'Add Payment Account', is under the heading 'Payment Type:' and offers two options: 'POWERED BY RESIDENTDIRECT™' which includes logos for VISA, MasterCard, and DISCOVER, and 'OFFERED BY The Lorenzo' which includes a logo for check2go. Both options have a 'Learn More' link.

WHAT ARE MY PAYMENT OPTIONS?

For your convenience the Lorenzo accepts the following payment options:

- **Visa** - 2.95% of each resident's monthly lease - \$6,000 maximum per transaction.
For example, if your rent is \$1,000/month you would be charged a convenience fee of \$29.50 regardless of if you are paying one month or the entire contract at once.
- **MasterCard & Discover** - 2.95%/transaction convenience fee - \$9,000 maximum per transaction.
- **ACH - FREE!** We require the first month's rent to be paid in certified funds (credit card, cashiers check, or money order). However, after move in day we encourage you to sign up for automatic payments by setting up ACH. By turning this feature on, you'll save money by making your payments on time and avoiding late fees.
Questions about these fees? This fee is not charged by the Lorenzo but is collected by the card processors. Please contact Resident Direct support to explain these fees at (855) 473-7729 or ResidentDirect@realpage.com.

IMPORTANT REMINDERS TO AVOID PROCESSING DELAYS IF YOU ARE PAYING WITH A CREDIT CARD:

- If you are using an international credit card we strongly encourage you to inform your bank before trying to make payment as they will often decline the charge if it is a large international transaction.
- Also as a security measure please be aware that any payment above \$3,000 will require identity verification such as your social security number or passport number for international payments.
- **NY Residents: Please use The Lorenzo property address when processing credit card payments. 325 W. Adams Blvd. Los Angeles, CA 90007.*

AMENITIES

CHECK OUT ALL OF THE AWESOME AMENITIES WE HAVE FOR YOU AT THE LORENZO!

- ◆ BASKETBALL COURTS
- ◆ ROOFTOP RESORT POOLS
- ◆ BEACH VOLLEYBALL COURT
- ◆ STATE-OF-THE-ART GYMS
- ◆ ROCK CLIMBING WALL
- ◆ SAUNAS
- ◆ RETRO ARCADE
- ◆ ROOFTOP BBQ / LOUNGE
- ◆ MULTIPLE STUDY ROOMS
- ◆ INDOOR POOL
- ◆ MUSIC ROOM/PIANO ROOM
- ◆ AIR HOCKEY / FOOSBALL TABLES
- ◆ MEDIA ROOM
- ◆ SEWING ROOM
- ◆ PACKAGE CONCIERGE
- ◆ COMPLIMENTARY BIKES
- ◆ ELECTRONIC CAR CHARGING STATIONS



SIGN UP FOR AMENITY PASS

Our amenities are a valuable resource to be enjoyed by all of our residents. Amenity Pass allows us to open and manage amenities in a responsible and fair way so all residents have an equal opportunity to use them. Amenity Pass reservations are required for select amenities.

Each individual is required to have a valid pass while using our amenities.

Visit AmenityPass.app or Scan Here



STEP 1:

Go to amenitypass.app on your smartphone, tablet, or computer. Search for "The Lorenzo Apartments" and tap/click on the result in the list.

STEP 2:

Tap/click on the amenity you want to use, select any available time for the pass, and tap/click "CONTINUE" at the bottom of the screen.

STEP 3:

Enter your apartment #, passcode, and name. You may also need to enter your phone number and/or email (this info will not be shared with outside parties). When everything has been entered, tap/click "GET PASS" at the bottom of the screen.

To cancel your pass:

Tap/click the "cancel pass" link at the bottom of your Amenity Pass confirmation, enter your passcode, and tap/click "CANCEL PASS". Passes may not be canceled after the start time.

To get a pass for multiple people:

Repeat the process above for each person who needs to use the amenity. Every person using a shared amenity (one not reserved by a single apartment) MUST have their own Amenity Pass. Limits may apply according to the amenity rules.

ON SITE DINING



Welcome! We look forward to serving you at Central Kitchen!

If you haven't already, be sure to 1) download our free app for both iPhone and android 2) order your Dining Card today so you can begin enjoying the savings. Stop by Central Kitchen and get your card, or you can purchase right now online at CentralKitchenLA.com. Central Kitchen Dining Cards work like gift cards, when you order, the price of your meal is simply deducted from the amount on your card. Central Kitchen Dining Card plans offer great savings, and the amount on your card carries over month to month and semester to semester, and it never expires.

Central Kitchen is your exclusive source for on-site dining at The Lorenzo. We're a counter-service casual restaurant offering delicious California-style meals and food on-the-go for busy students.

Our menu offers a wide variety of breakfast, lunch, dinner and snack options for Lorenzo residents and their friends. Items include: artisan sandwiches, crisp salads, hearty soups, quality pizza, upscale burgers, loaded burritos, grilled teriyaki bowls, savory side dishes, wholesome breakfasts and premium coffee drinks. We also serve goodies like fresh-baked cookies and brownies, nutritious smoothies, and frozen yogurt for between-meal cravings or an after-dinner treat. Central Kitchen offers gluten-free and vegetarian choices, as well.



You'll enjoy-

- FREE iPhone & Android app with easy online ordering for faster pickup
- Dine inside, or on our spacious covered patio, pick up to-go orders, or request delivery to your Lorenzo apartment
- Central Kitchen Dining Card plans with convenience and savings
- A choice of four plans with savings from \$25-\$450
- Pay with your Dining Card, Apple Pay, Visa, Mastercard, American Express, Discover, and of course, cash.



centralkitchenla.com

HOURS:

Mon-Fri: 8am-11pm

Sat-Sun: 9am-11pm

T: 213-908-2400



PACKAGE CONCIERGE™

The Lorenzo uses Package Concierge for
handling all your packages!

- ◆ **To Register:** Prior to move-in you will receive an email with your Username. Follow the link in the email to select your PIN. All residents MUST input credit card information in order to receive packages at The Lorenzo. You will be charged a one-time fee of \$10 during registration.
- ◆ **Package Notification:** You will be notified via text or email when you have a package. The message will indicate which locker station has your package.
- ◆ **To Retrieve a Package:** Scan the barcode from your text or email or enter your username and PIN. All lockers containing your packages will automatically open.

For assistance call 888.989.7225 or
email support@packageconcierge.com



Lorenzo

Package Concierge offers you
the convenience of having your
packages delivered securely
with 24/7 access.

HOW IT WORKS:



1. RESIDENT ORDERS
PACKAGE



2. PACKAGE DELIVERED
TO LOCKER



3. RESIDENT GETS
NOTIFICATION



4. RESIDENT RETRIEVES
WITH PIN



After Hours Concerns

Should an emergency issue arise 'after hours' or outside of the hours of 9am-6pm Monday - Friday, we will dispatch our on-call service technician to take care of the problem.

Emergency maintenance issues include:

- Window that cannot close/window that is broken
- Front unit doors that cannot be secured or that will not allow access into the room
- Fires (Be sure to call 9-1-1 before calling The Lorenzo)
- Floods/Major Leaks
- Power failure
- A/C not working and apartment is **over** 80°F
- Heater not working and apartment is **below** 50°F
- Clogged toilet* (when there is only one toilet in the apartment, or all toilets are clogged or overflowing)

LOCKED OUT OF YOUR APARTMENT?

Lock Out Service is available through our Courtesy Patrol. There will be a \$75 replacement key charge. Please be aware that there is a fee for all after hours lock outs of \$75.

Lorenzo Courtesy Patrol

Phone: 213.234.5680

*You must present your Lorenzo photo ID for proof of residence to be let into your apartment.

TO REACH ON CALL MAINTENANCE PLEASE DIAL 213.234.5680.

FOR LIFE THREATENING EMERGENCIES DIAL 9-1-1

24/7 Courtesy Patrol

Your safety is of utmost importance to us at the Lorenzo. Courtesy Patrol is in place to monitor your safety and to make you feel more comfortable.

Courtesy Patrol is located at the front desk in the main lobby and is on duty 24/7.

You can reach Courtesy Patrol at
213.234.5680





LORENZO EXCLUSIVE USC SHUTTLE

GROCERY TRIPS



Wed: 7pm drop off
8pm pick-up

Sun: 2pm drop off
3pm pick-up

(Between W. Adams / Vermont)

USC SHUTTLE STOPS

- 1 Lorenzo
- 2 28th St. / University
- 3 USC Gate 5
- 4 USC Gate 4
- 5 Figueroa/McDonalds



LORENZO USC SHUTTLE SCHEDULE

Mon-Wed: 7:20AM - 11PM

Thursday-Fri: 7:20AM - 12AM

Sat: 10:00 AM - 12AM

Sun: 10:00PM - 6PM

Shuttle departs every 20 minutes from Lorenzo.

Shuttle will wait for 15 mins and then go to The Lorenzo. Shuttles will not make additional stops.

The shuttles depart upon arrival. There will be no wait time for departure.

LORENZO EXCLUSIVE HUSSIAN COLLEGE SHUTTLE



HUSSIAN COLLEGE SHUTTLE SCHEDULE

Mon-Fri: Lorenzo to HCLA

8:00AM

11:45AM

12:30PM

6:30PM

Shuttle will return to Lorenzo 15 minutes
after shuttle arrives at HCLA.

THE LORENZO APARTMENTS ELEVATOR MAP

METRO STATION

	P2	P1	GROUND	MEZZ	2ND	3RD	4TH	5TH	6TH	7TH	ROOF
ELEVATOR #1	X	X	X		X	X	X	X	X		
ELEVATOR #2	X	X	X			X	X	X	X	X	X
ELEVATOR #4	X	X	X			X	X	X	X	X	X
ELEVATOR #5	X	X	X			X	X	X	X	X	X
ELEVATOR #6		X	X			X	X	X	X	X	
ELEVATOR #7		X	X			X	X	X	X	X	
ELEVATOR #8		X	X	X		X	X	X	X	X	
ELEVATOR #9		X	X			X	X	X	X	X	X

LOWMAN
OUTPATIENT
CENTER

FINDING YOUR APARTMENT

Please note that the apartment numbers listed refer to the 1st Floor. So to find your apartment, simply add the floor number before each apartment number.

FOR EXAMPLE

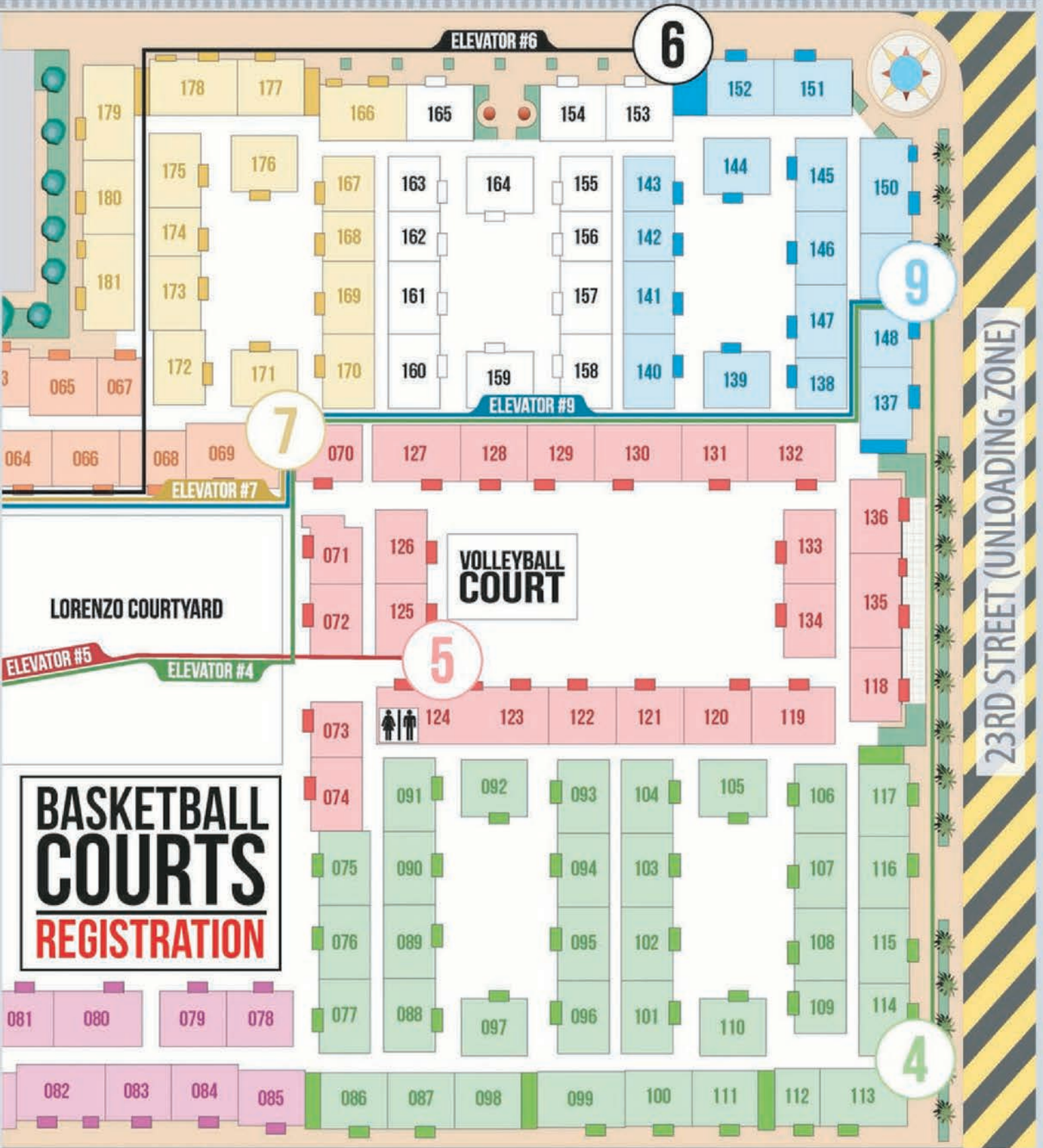
Apartment 027 will be Apartment 3027 for the 3rd Floor and Apartment 4027 for the 4th Floor.

WEST ADAMS BLVD
(MAIN ENTRANCE)



GRAND STREET

FLOWER STREET





Lorenzo

