



Lorenzo

LORENZO RESIDENT

WELCOME

MOVE IN GUIDE 2025

Web: www.thelorenzo.com
Email: info@thelorenzo.com
Social Media: [@thelorenzoapts](https://www.instagram.com/thelorenzoapts)

welcome

Dear Residents,

Welcome to your new home at The Lorenzo!

We're excited to have you join our community and we know you'll love it here. Our team is committed to making your experience here a positive one, and we're always happy to help however we can.

As a resident, you'll have access to a variety of amenities, including:

- A fully equipped gym, dance studio, beach volleyball court, four resort style swimming pools, two full sized basketball courts, rooftop bbq grills, and more!
- On-site maintenance and 24/7 courtesy patrol
- Free shuttles to and from USC campus

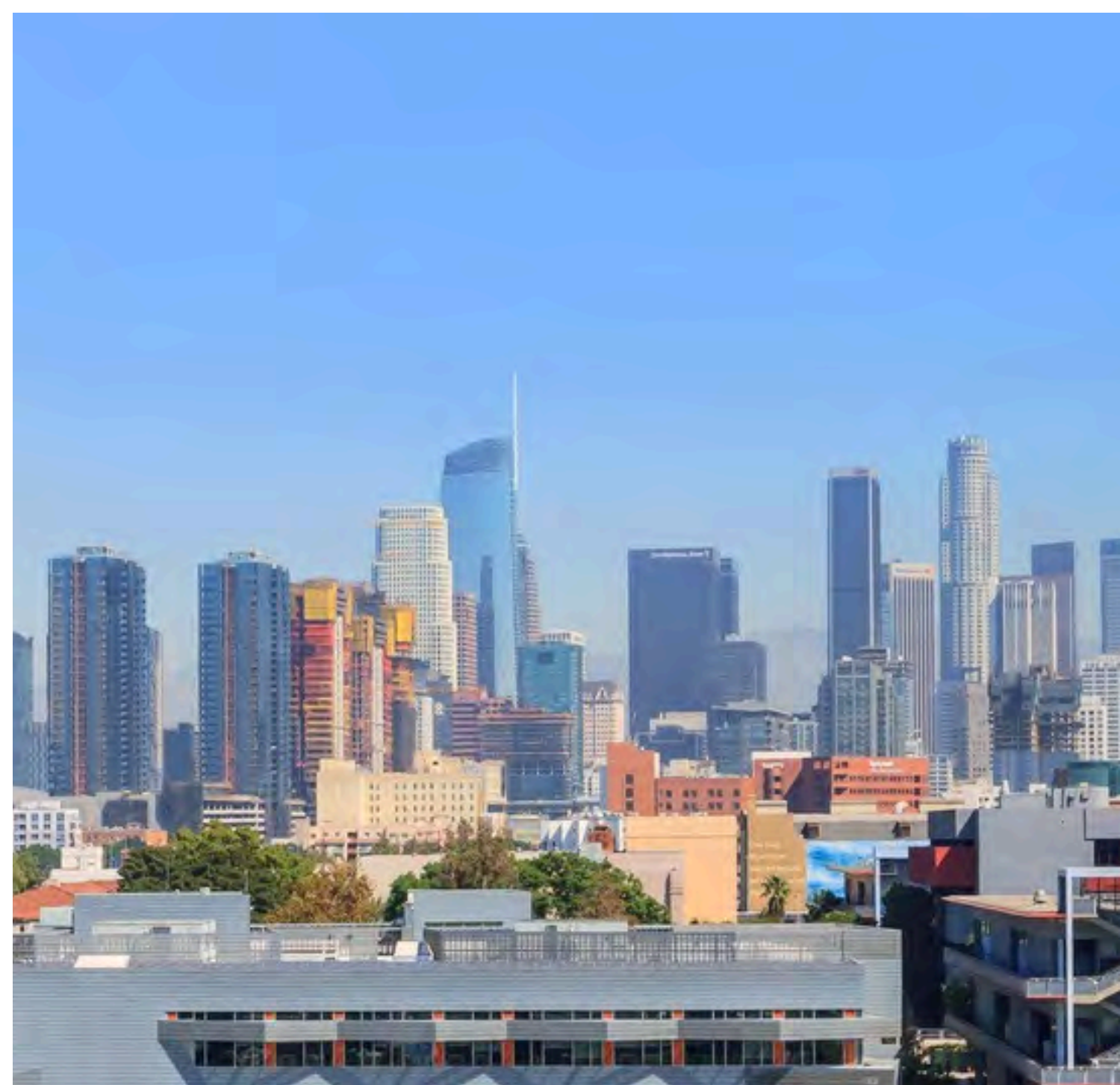
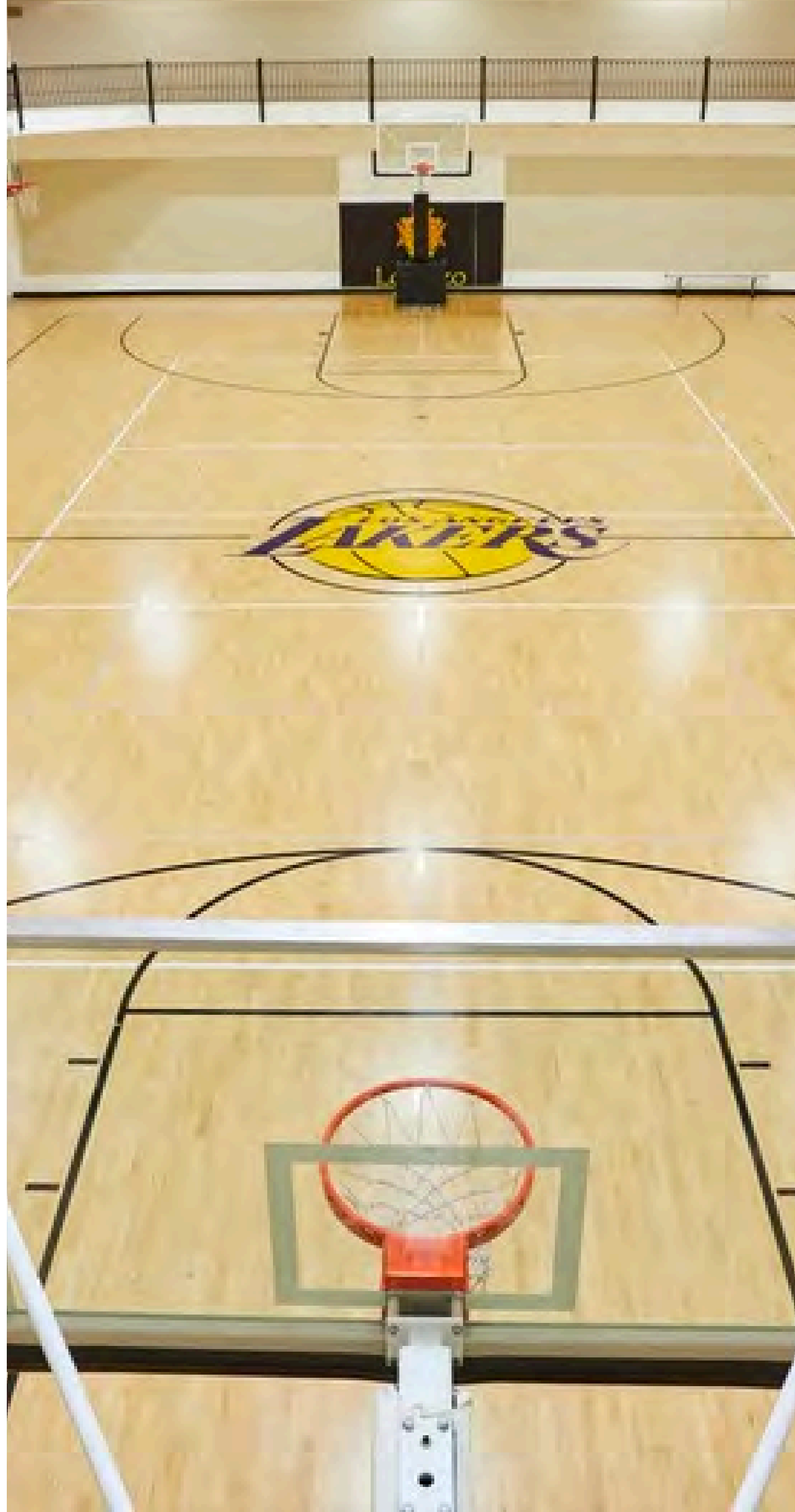
We encourage you to get to know your neighbors and participate in any community events we host. A strong sense of community is something we value and take pride in fostering.

If you have any questions or need assistance settling in, please don't hesitate to contact our leasing office at 424-331-6051 or info@thelorenzo.com. You can also stop by during office hours—we're always happy to help!

Once again, welcome home. We're so glad you're here.

Warm Regards,

The Lorenzo Staff



ABOUT MOVE IN DAY

We are excited to welcome you to your new home and are committed to making your Lorenzo move-in experience as easy as possible. We have created a quick checklist of what you will need to move in and what to expect during the BIG move-in day, August 20th, 2025. Please expect some lines as we will be welcoming our incoming residents. You can minimize the time you spend at registration by completing the following ahead of time.

- Pay online. Paying in advance will expedite your move in process. [Login to Lorenzo Resident Services | Lorenzo](#)
- See important payment information on the FAQ page.
- Sign up for Renter's Insurance at www.assurantrenters.com

**You can reach
Courtesy Patrol at**

213.234.5680



INSTRUCTIONS

WELCOME TO CHECK IN

The Lorenzo Welcome Check-In Station is located at the Lorenzo main courtyard (325 W Adams Blvd, Los Angeles, CA 90007). Have your government issued photo identification ready when you arrive at check-in. Here you will be directed to pick up your keys **ONLY IF** you have a complete lease file, including payment of August rent, deposit, proof of student status and income, and renter's insurance.

To decrease the amount of traffic at the Lorenzo move-in, we kindly ask that each resident bring limited luggage. In order to assist your move-in, complimentary carts are available for usage at our cart rental locations. Look for the CART STATION for assistance. Valid photo ID is required. There will also be an UNLOADING ZONE on W 23rd between Flower St. and Grand Ave. to drop-off your luggage. There is no parking in the UNLOADING ZONE. Guest parking is available on the corner of Grand and W 23rd.

WHERE TO PARK

Please go to 328 West 23rd Street, Los Angeles, CA 90007 (Look for signage). This will take you to our Guest Parking Garage. From here, refer to the map on page 6 and walk to Lorenzo's Main Courtyard. If taking Uber/Lyft, you must be dropped off in the main roundabout located off of W Adams Blvd. Please do not enter the Lorenzo driveway as this will cause traffic congestion. Refer to our Move-In Parking Map for Drop-off location.

REGISTERED CAR PARKING

ALL FUTURE RESIDENT PARKING MUST BE RESERVED IN ADVANCE. If you have registered parking at The Lorenzo, you can park in your assigned space. Insert your key fob into the fob reader for garage access and park in your assigned space. You can enter the Resident Parking Lot on Adams Blvd or 23rd Street. If someone else is parked in your assigned space, please notify Courtesy Patrol and do not park in any other reserved space.

INCOMPLETE LEASING FILES

It is required to complete your file and make all payments prior to move in. If your file is incomplete, you will be directed to the Basketball Court to complete your file. Completion includes August rent and renter's insurance. Please note there may be considerable wait times if your file is incomplete.

FINDING YOUR APARTMENT

Our elevators are numbered and color coded. Proceed to the elevator closest to your apartment. Our apartments are stacked and labeled based on 4-digit numbers. The first digit is your floor number and the last 3 digits are your apartment number.) Please note that only the last three digits of the apartment are shown on the map. (For example, if your apartment number is 3134 you locate #134 on the map and proceed to the 3rd floor. For help finding your apartment please refer to the property map.

COMPLETING YOUR INSPECTION

Once you have made your way to your new home, please take some time to inspect your unit and fill out the Unit Inventory Form we provide you when you pick up your keys. This is to help us ensure your unit meets Lorenzo standard. After this form is complete, please drop it off at Resident Services within 48 hours of your move in. Items noted on this list are for future reference during move-out only.

Please submit a service request for any items that require immediate attention via your resident portal.

Upgrade your lease to 2 years and enjoy

BEST PRICE BEST PROMO + A NINTENDO SWITCH 2

- BEST RATE GUARANTEE - you are guaranteed to have the lowest rate we offer
- Get a FREE Nintendo Switch 2

*SCAN THE QR CODE
TO UPGRADE! OR*

CLICK HERE



*CONDITIONS APPLY. LEASE MUST BE FULLY EXECUTED. MANAGEMENT RESERVES ALL RIGHTS.



MOVE-IN MAP



REGISTRATION / BASKETBALL COURT



CHECK-IN



CART RENTAL STATIONS



UBER / LYFT DROP-OFF



ELEVATOR

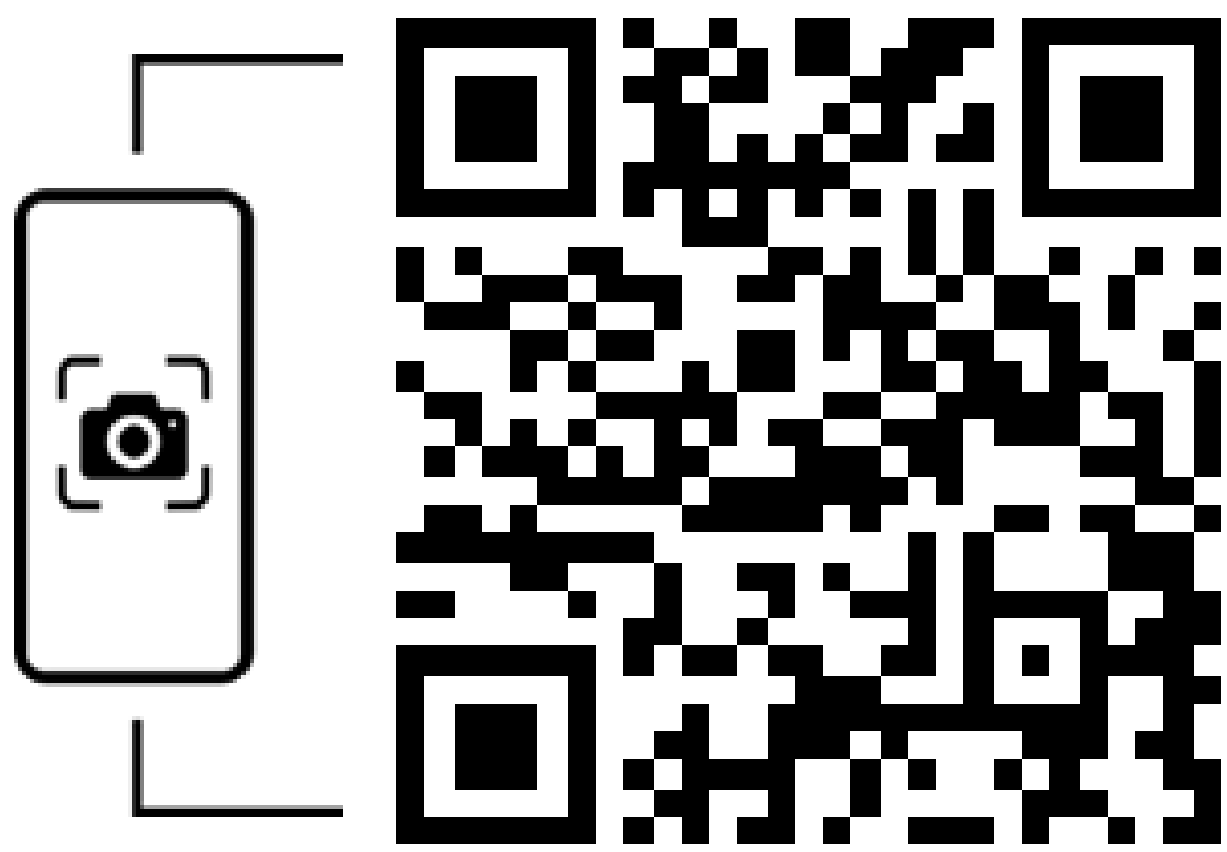


UNLOADING ZONE

RESIDENT PARKING

TO RESERVE PARKING: For any current or incoming residents with a vehicle, you must be registered to park at Lorenzo. To submit vehicle information, please go to the Parking Attendant (link and QR code below) to **request resident parking no later than August 10th, 2025**, after which you will be emailed a parking contract to sign. Due to the high volume of move ins, any requests submitted after August 10th will not be processed until your move-in day or later.

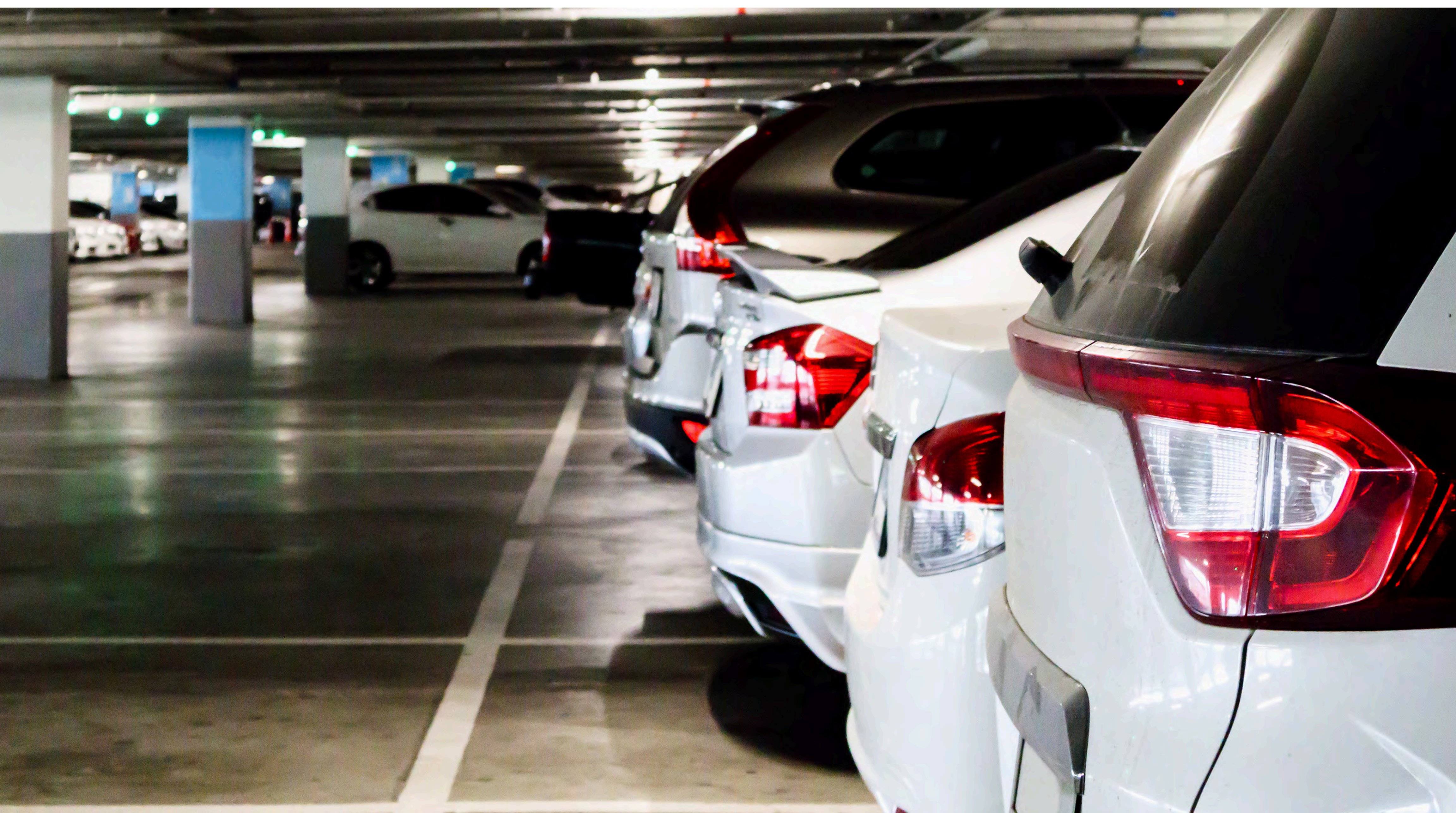
To register your vehicles on Parking Attendant, scan or go to:
thelorenzo.parkingattendant.com



How to Submit a Parking Request:

- Find image file of resident's drivers license, vehicle registration, and insurance.
- Go to thelorenzo.parkingattendant.com
- Choose "Resident Parking Request"
- Complete required fields
 - NOTE: Completing this form is a request for parking - your vehicle is not permitted to park until management confirms your space assignment. Incomplete requests, missing/invalid documentation, and incorrect unit/bed will result in the denial of your parking request.
- Management will confirm your vehicle is registered when you receive your parking assignment and vehicle decal on move in day.

Here is an instructional video of the parking request process: <https://vimeo.com/730372572>



PARKING DECALS

Smart Decal Application

for Inside Windshield Placement

Dear Future Resident,

If you have been assigned parking in advance you will receive a smart decal sticker given to you with your keys in the basketball courts. Each Smart Decal has a unique ID number and QR code, and will be registered to your vehicle, apartment, and parking space number. Please apply your decal on your vehicle right away. Vehicles that do not have the decal visible, and/or vehicles that do not match the registered vehicle's information on file will be towed at the owner's expense.

How to Apply:

1. Clean and dry the surface before applying your decal
2. Apply your decal to glass surface only
3. Apply in temperatures between 32° and 90° F
4. Carefully peel the decal from the paper lining by starting at the corner
5. Be careful not to touch the adhesive
6. Starting in the center, apply even pressure across entire decal to ensure proper bonding

Where to Apply:

Inside of lower windshield, drivers side

Be sure the decal is not placed in tinted area of window





WHAT TO BRING

We know that packing for school can be difficult, and we want The Lorenzo to feel like home. Although your new apartment is furnished there are a few items you should be sure to pack, and a few others you might want to consider! You will be home soon!

ROOM

TWIN XL (SHARED) or
KING BEDDING (PRIVATE)
DESK LAMP
COFFEE MUG
CLOTHING HANGERS
SHOE HANGER/RACK
EYE MASK & EAR PLUGS
PERSONAL PHOTOS/DECOR
SMALL LOCK FOR SAFE
TOWELS
SURGE PROTECTOR

COMMON AREA

FLOOR LAMP
HDMI CORD
TRASH BIN
WATER FILTER DISHWARE
FLATWARE
FIRST AID KIT
MOP/SWIFFER
CLEANING SUPPLIES
IRON/STEAMER
LAUNDRY DETERGENT

BATHROOM

TOILET PAPER
HAMPER
ROBE
TOILETRIES
BATH MATS
TISSUES
HAND SOAP
TRASH BIN





INTERNET



CONTACT INFO

Bai Connect Tech Direct

Office Phone Number: 213.514.5790

24/7 HELPLINE

877.446.7462

OFFICE HOURS

BAI Connect Tech Direct is your onsite technical support located by the package room.

Monday - Friday 1 PM-5PM

WHAT TO DO IF YOU HAVE INTERNET ISSUES

Please call the BAI Connect Support Line at 213.514.5790 or email lorenzolTsupport@baiconnect.com

PERSONAL ROUTERS

You can not add your own modem/router at any time.

HOW TO GET ONLINE

What you'll need to sign up for internet:

- A valid email address
- Your unit number



- Scan the QR code above. This will take you to baiconnect.com/Lorenzo.
- Fill out the form to register. You will receive an email confirmation containing the password for logging on.
- Connect to "Lorenzo Resident" Wi-Fi network in your device's settings.
- When you connect for the first time, please use a device with a web browser, such as a computer or phone.
- Open a web browser, or new window in your web browser. You will be redirected to a splash page to review and acknowledge the Terms of Service and Acceptable Use Policy.

WHAT ARE MY PAYMENT OPTIONS?

For your convenience the Lorenzo accepts the following payment options:

- Visa - \$5,000 maximum per transaction.
- MasterCard & Discover - \$9,000 maximum per transaction.
- ACH - FREE! We require the first months rent to be paid in certified funds (credit card, cashiers check, etc) however on move in day we encourage you to sign up for automatic payments by setting up ACH. If you have your account and routing number with you on move in day our team will personally help sign you up! Save money with ACH!

Please note debit card fees are \$3.95 for payments up to \$999.99, \$4.95 for payments \$1,000-\$1,999.99, and \$9.95 for payments over \$1999.99. All credit card fees are 2.5% of the payment amount.

IMPORTANT REMINDERS FOR CREDIT CARD PAYMENTS

If you are using an international credit card we strongly encourage you to inform your bank before trying to make payment as they will often decline the charge if it is a large international transaction. Also, as a security measure please be aware that any payment above \$3,000 will require identity verification such as your social security number or passport number for international payments.

**NY Residents: Please use The Lorenzo property address when processing credit card payments. 325 W. Adams Blvd. Los Angeles, CA 90007.*

WHEN IS MY RENT DUE?

Rent is due prior to August 20th (including utility fee) along with a mandatory one-time \$25 mattress cover fee. Please ensure you submit payment to confirm your unit placement and speed up your check in process. Your 2nd rental installment is due September 1st and then the 1st of each month for the rest of your lease term.

CAN I CHANGE MY UNIT ASSIGNMENT?

No, all unit and roommate assignments are completed in our room placement system, and this close to move in no additional changes may be made until after our roommate freeze is lifted Sept 9th.

MOVE-IN DAY FAQs

WHAT IS A SEMI-OCCUPIED UNIT?

Many residents will be placed in currently occupied units. The common areas may be in use and contain the personal belongings of current residents occupying the other bed spaces within the apartment. We will be communicating the recommended cleaning guidelines to all current residents. Your individual bed space will be painted and cleaned prior to your move in. The exact condition of the common areas, which include kitchen, living room, laundry room and shared bathroom will be based on the residents currently occupying the apartment. We will come in ahead of time to clean/paint common areas, but we cannot move or touch personal belongings of current residents.

WHAT IS THE LATEST TIME I CAN CHECK IN ON MOVE-IN DAY?

Check-in will be available on August 20th - August 21st between the hours of 9:00 AM and 5:00 PM. If you plan on arriving after 5:00 PM, please secure hotel accommodations and check in the next day.

WHAT IF I PLAN TO MOVE IN AFTER AUGUST 20TH?

If you plan to check in after the designated move-in days, please visit the Leasing Office during regular business hours from 10:00 AM to 8:00 PM.

CAN SOMEONE OTHER THAN MYSELF PICK UP THE KEYS?

Keys may be picked up only by the Leaseholder with government issued photo identification. Approved Guarantors are able to pick up keys without the Leaseholder present only if the Leaseholder gives written permission via the associated email on file.

CAN I REQUEST TO HAVE THE FURNITURE REMOVED?

All of the units at Lorenzo Student Living come fully furnished. We are not able to remove furniture and residents are not permitted to remove furniture themselves.

MOVE-IN DAY FAQs

WHAT FURNITURE IS PROVIDED?

The Lorenzo units are fully furnished with beds, drawers, a desk and a desk chair in each bedroom. In the living room area, there is a sofa, an oversized chair, coffee table, end table, entertainment center with a 46" Samsung TV, 2 bar stools and a kitchen table with chairs. Our kitchen includes designer stainless steel appliances, including a refrigerator with ice maker, gas ranges, a built in microwave oven, a multi-cycle dishwasher, a double stainless steel sink with a disposal, spacious pantries, and a full size washer and dryer.

WHAT DO I NEED TO BRING WHEN I MOVE IN?

We suggest that you bring: Bedding (Our beds are twin XL with memory foam mattresses. For private rooms, you can push the two twin beds to form a king-size bed if desired.), towels, additional lighting such as desk lamps for your bedroom and floor lamps for the common area, pots, pans, dishware and silverware for the kitchen, a hamper, trash can and any additional personal items that would make your stay more comfortable. These items are not included in your unit.

CAN I MAIL PACKAGES AND BOXES TO MYSELF PRIOR TO MOVE IN?

Unfortunately, no. Since we house over 3,600 residents, all packages are scanned to verify they are addressed to a resident before we accept them. Since you have not yet moved in, your items will be returned to sender. We apologize for any inconvenience.

CAN I BRING A UHAUL OR LARGE STORAGE POD TO UNLOAD?

No. Since the property is in a high traffic area, we do not have space for large trucks or pods to be delivered or unloaded. Please understand we will not permit any vehicles larger than an SUV onto the property due to space limitations and safety concerns.

MOVE-IN DAY FAQs

A woman in a dark police uniform and cap is shown from the chest up, holding a walkie-talkie to her mouth. She is looking off to the side. The background is a blurred outdoor scene. The image is overlaid with text and a red bar.

on duty 24/7

COURTESY PATROL

**Courtesy Patrol is located at the front desk
in the main lobby and is on duty 24/7.**

**You can reach
Courtesy Patrol at
213.234.5680**

follow us on

SOCIAL MEDIA



facebook.com/thelorenzoapts



instagram.com/thelorenzoapts



[tiktok | @thelorenzoapts](https://tiktok.com/@thelorenzoapts)

The background of the entire page is a photograph of a library. On the left, a woman with dark hair is smiling. On the right, a man with glasses and a grey shirt is smiling. In the foreground, there are stacks of books and a laptop on a wooden table.

Lorenzo Welcome Week

August 26, 2025

Tasty Tuesday Ball Park Bites
6pm in Main Courtyard

August 27, 2025

Popcorn Pause - "The Sandlot"
7pm in Main Courtyard

August 28, 2025

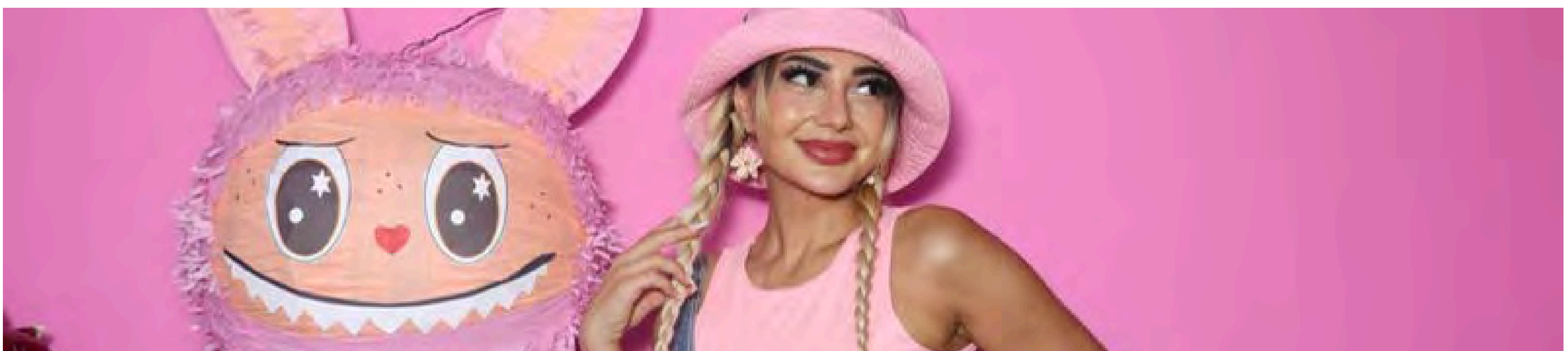
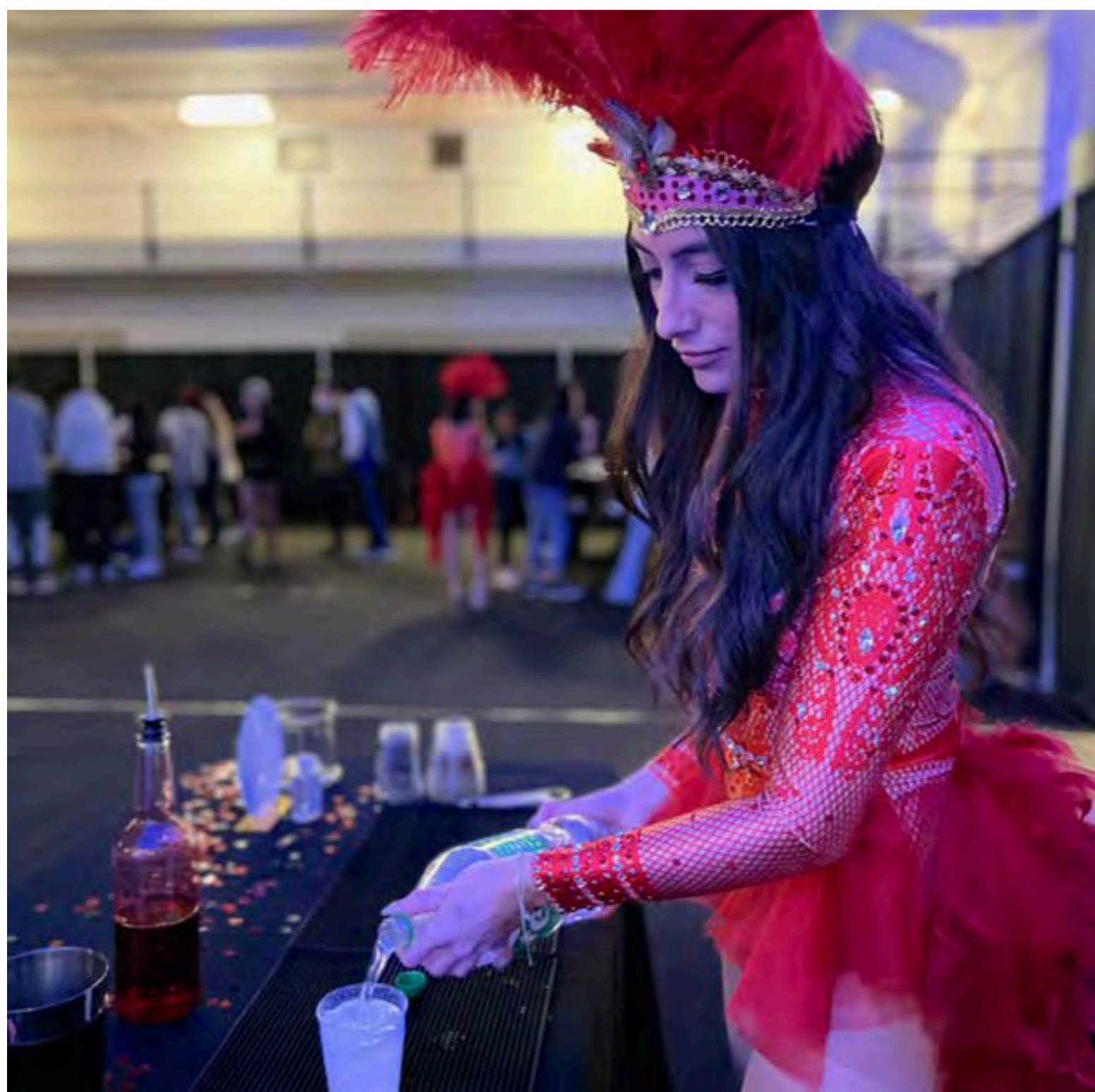
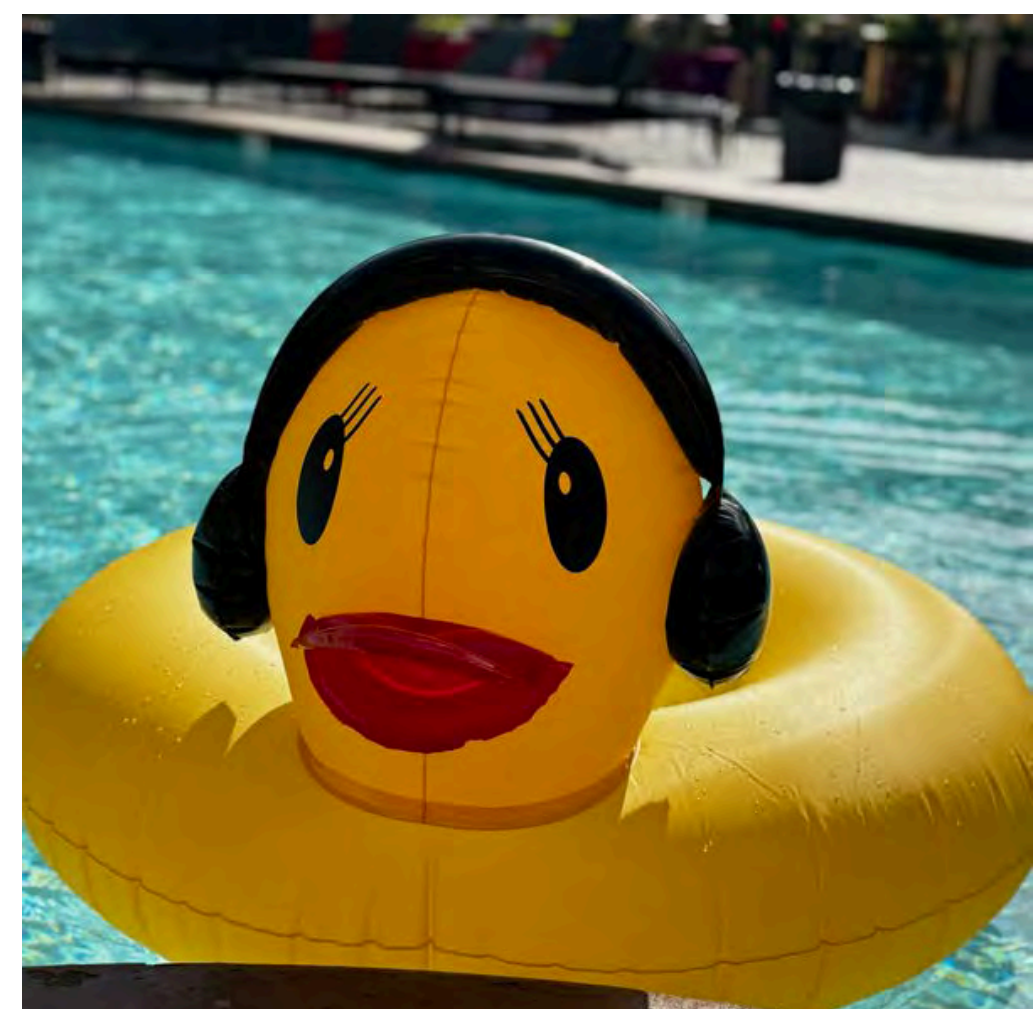
Thirsty Thursday Speed Friending
6pm-9pm at Central Kitchen

August 29, 2025

Take Me Out to the Ball Game
2pm Tailgate in Main Courtyard
6pm Ball Game vs. Diamondbacks

August 30, 2025

Glow at the Zo
8pm at Main Pool



**CHECK OUT OUR EVENT CALENDARS IN EVERY
ELEVATOR TO SEE WHAT WE'RE UP TO!**

PLACES AROUND DOWNTOWN

THE FOLLOWING LOCATIONS ARE ALL
ACCESSIBLE CONVENIENTLY THROUGH
THE METRO EXPO LINE LIGHT RAILS!

1



7TH/METRO CENTER
Red Line / Purple Line / Blue Line / Gold Line

2







FIG/7TH
H&M / ZARA / Target / Five Guys /
Sprinkles / Chick-fil-a

3



FLOWER/7TH
Starbucks / LA Fitness / Macy's Plaza

4



FIG/OLYMPIC
L.A. Live / Regal Cinemas / ESPN Bar

5



9TH/FLOWER
Ralphs / Coffee Bean / Starbucks

6



8TH/GRAND
Whole Foods Market / FIDM

7

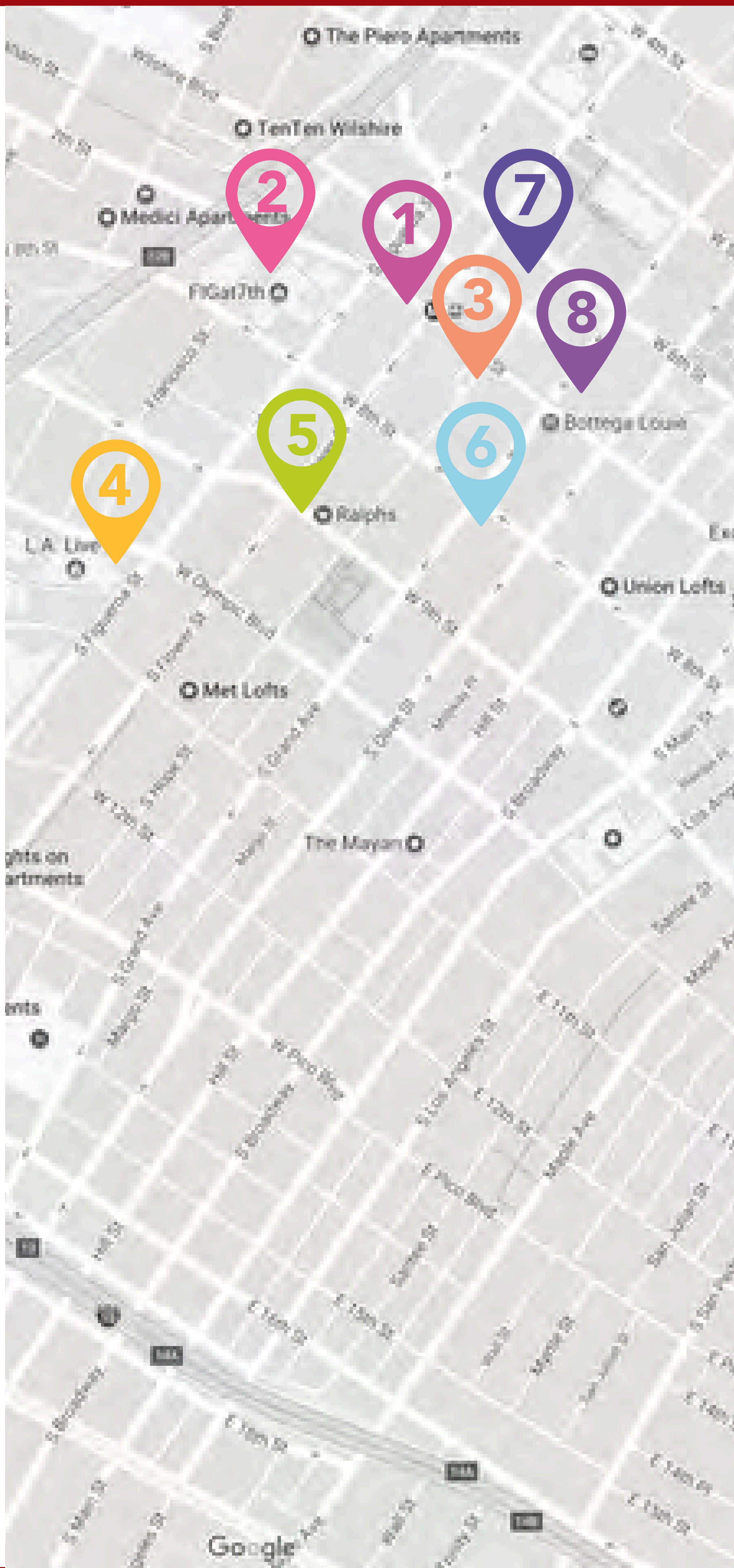


WILSHIRE/HOPE
86°C Bakery / Jinya Ramen Bar / Wells Fargo

8



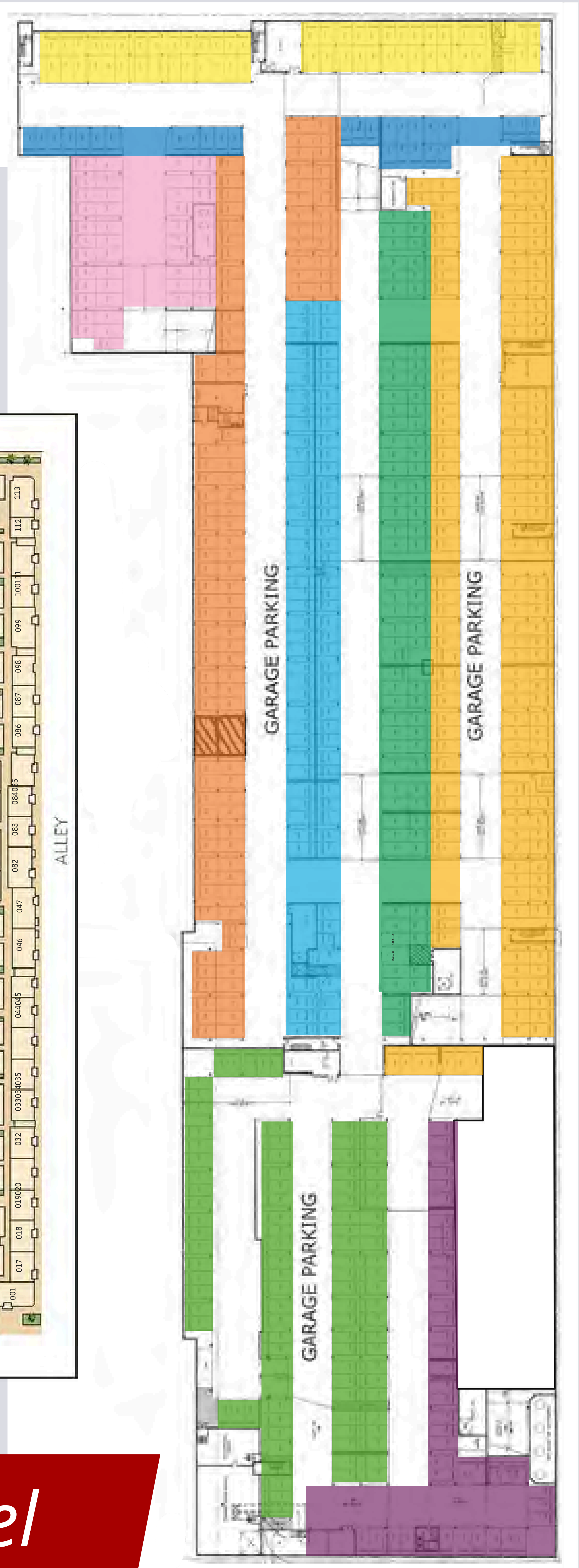
7TH/HOPE
Walgreens / Rite Aid






Lorenzo Parking Map

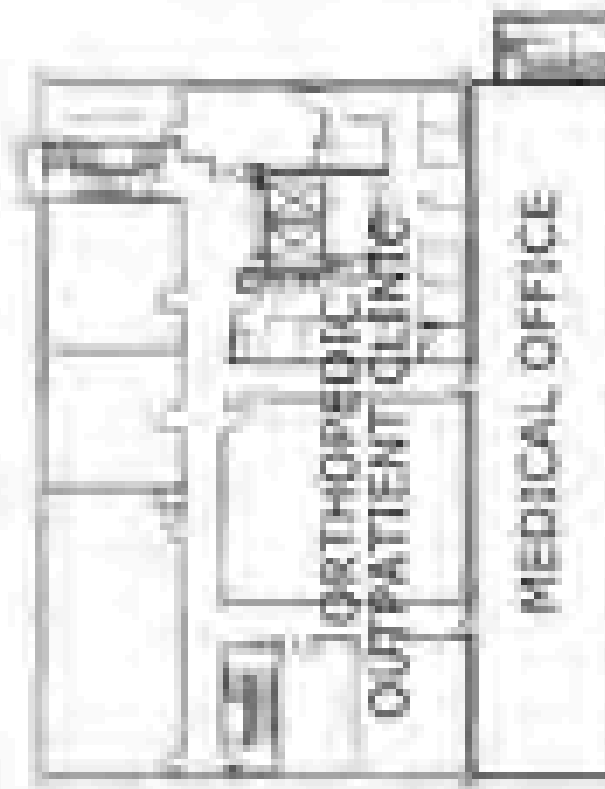
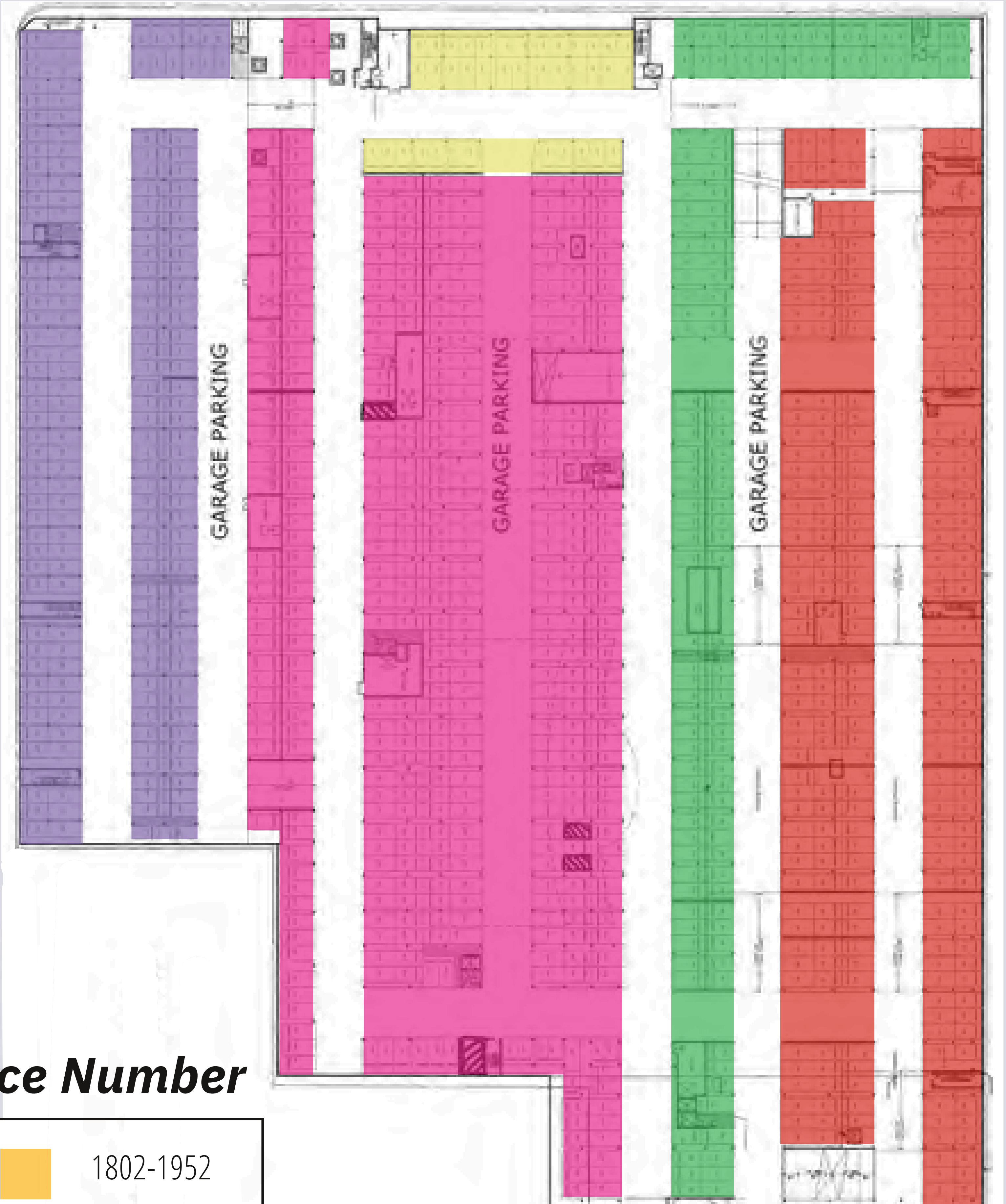


P2 Parking Level



Parking Space Number

	630-868		1802-1952
	869-995		1953-2039
	996-1033		2040-2125
	1034-1438		2126-2243
	1439-1622		2244-2284
	1623-1719		2285-2312
	1720s-1762		2313-2369s



P1 Parking Level

THE LORENZO APARTMENTS ELEVATOR MAP

	P2	P1	GROUND	MEZZ	2ND	3RD	4TH	5TH	6TH	7TH	ROOF
ELEVATOR #1	X	X	X		X	X	X	X	X		
ELEVATOR #2	X	X	X			X	X	X	X	X	X
ELEVATOR #4	X	X	X			X	X	X	X	X	X
ELEVATOR #5	X	X	X			X	X	X	X	X	X
ELEVATOR #6		X	X			X	X	X	X	X	
ELEVATOR #7		X	X			X	X	X	X	X	
ELEVATOR #8		X	X	X		X	X	X	X	X	
ELEVATOR #9		X	X			X	X	X	X	X	X

METRO STATION

LOWMAN
OUTPATIENT
CENTER

WEST ADAMS BLVD
(MAIN ENTRANCE)

FINDING YOUR APARTMENT

Please note that the apartment numbers listed refer to the 1st floor. So to find your apartment, simply add the floor number before each apartment number.

FOR EXAMPLE

Apartment 027 will be Apartment 3027 for the 3rd floor and Apartment 4027 for the 4th floor.



GRAND STREET

FLOWER STREET





Lorenzo